

# PENN HIGHLANDS HEALTHCARE AT HOME NOVEMBER 2023 REWARDS & RECOGNITION HONORS

## The BEE Award

The BEE Award was created to recognize team members who go above and beyond to ensure that every patient or resident receives excellent care and has a positive experience. All employees outside of nursing are eligible. The Rewards & Recognition Committee will review nominations and present awards at each facility.



PH Healthcare at Home Winner:  
Crystal Gornati, PTA

*"Helping one person might not change the world, but it could change the world for one person."  
- unknown*

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## Most Named Award

The Most Named Award is given to our team members who were mentioned in our CAHPS surveys the most times, *by name*. This award shows how very impactful the care that the patient received was, all thanks to a special team member. This award goes to show how caring, informative and excellent you are.

Most Named Spotlight:

"The physical therapist Tina (Kristina) went above and beyond"

PH Healthcare at Home Winner:  
Kristina Rinde, PT



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## Create A HERO Award

We all have a HERO in our heart. These nominations are from staff who recognize the great work that you do.



PH Healthcare at Home Super Hero:  
Dana Quattrone, Customer Service  
Clinical Coordinator

### HERO SPOTLIGHT:

Dana was faced with an emergent situation while on the phone during a routine call with a patient's mother. The driver, of the vehicle the patient's mother was in, was having a seizure. Dana was able to talk her through the steps she needed to take to ensure the safety of the driver and passengers. Dana remained calm the entire time. An employee overheard Dana's phone call and commended her on her job well done and submitted her for this award.