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Help at Home Acquisition of Penn Highlands Healthcare at Home's Helpmates, Inc. Frequently Asked Questions

1. Why is Help at Home acquiring Penn Highlands Healthcare at Home's Helpmates, Inc.?

Penn Highlands Healthcare will focus and grow the core Healthcare at Home services which include home health and hospice across the region.

2. Who is acquiring Helpmates, Inc.

Excel Companion Care, LLC, doing business as Help at Home is acquiring Helpmates, Inc.

3. Who is Help at Home?

Help at Home is a national in-home provider with a focus on unskilled personal care services.

4. Why did Penn Highlands Healthcare select Help at Home?

The values of Help at Home are very similar to those of Penn Highlands Healthcare – service, accountability, integrity, teamwork and innovation.

5. When is the acquisition effective?

The acquisition of Helpmates, Inc. by Help at Home will occur on or around December 9, 2024 following governmental approval.

6. What will happen to the employees of Helpmates?

Helpmates employees will be offered the option of employment with Help at Home or positions within Penn Highlands Healthcare.

7. Does the acquisition apply to all Helpmates clients?

No. Help at Home is only acquiring Helpmates VA and Medicaid clients.

8. What happens to the non-VA and Medicaid clients?

Help at Home will collaborate with Penn Highlands Healthcare at Home to assist to transfer and transition other clients to new providers.

9. Does this acquisition apply to all Penn Highlands Healthcare at Home services?

No. The acquisition only applies to Helpmates, the non-skilled in-home services. Penn Highlands Healthcare is retaining and committed to growing the Penn Highlands Healthcare core services which include home health and hospice.